



Doing Business in Indonesia

PT FREELIFE INTERNATIONAL INDONESIA

JL DANAU SUNTER UTARA C1 / 7A

SUNTER, JAKARTA UTARA 13450

TEL: 01-017-617-3115-7070

FAX: 01-017-617-3890-8778

EMAIL: CSINDONESIA@FREELIFE.COM

FreeLife Indonesia

- Headquarters in Jakarta
- PT FreeLife Indonesia has registered GoChi in Indonesia – BPOM RI ML 257104001683

How do I join?

- Marketing Executives and customers can enrol online at www.freelife.com, by calling the customer service (01-017-617 3115 7070), by fax (01-017-617 3890 8778), by email (csindonesia@freelife.com) or through one of FreeLife Distribution Centers (DCs).
- All MEs must agree to PT FreeLife International's Policies & Procedures. If you enrol online, this is done electronically during enrolment. If you enrol by phone, after having received your user and password you must log in to your back office account on www.freelife.com and click "I accept" where indicated for Policies and Procedures. For those enrolling by fax or mail, your signed ME application will be sufficient.
- Marketing Executives must also submit the following in order to be eligible to earn commissions:
 - Copy of National Identification Number card (front and back)
- Marketing Executives must purchase an at cost business kit (Rp. 275,000) which includes:
 - Personalized website with online business tools that allows you to enroll Marketing Executives and market GoChi.
 - A Business Kit that includes promotional materials and information to introduce you to FreeLife®

How can I purchase GoChi?

- GoChi is sold in 1 case allotments (4 bottles) or in Value Pack allotments of 6 cases (24 bottles).
- Purchases can be made online at www.freelife.com, by phone, or by faxing or mailing an order form to the details listed above.
- FreeLife's convenient Advantage Customer Program (AC100) is also available and offers everyone the lowest available price.
- Pricing:
 - 1 case AC100: Rp. 1,732,500,
 - 1 case Preferred: Rp. 2,172,500
 - Value Pack AC100: Rp 8,662,500
 - Value Pack Preferred: Rp. 10,862,500
 - Pick up: Rp. 30,000
 - Shipping: Rp. 40,000 plus 2.5% of order total
 - Shipping outside Jabodetabek (actual shipping charges will be negotiated with FreeLife's fulfillment partner.
 - All prices include 10% VAT

Advantage Customer Program (AC 100)

- The Advantage Customer Program (ACP) offers a convenient way to receive product automatically each month.
- The first Advantage order is sent in the month following enrolment on this program.
- Signing up on the AC100 online is easy and may be done at any time.
- Or, enrol on the AC100 by submitting a completed Advantage Customer Application to Customer Care by fax, mail, or email.

Because the AC100 program is optional in Indonesia everyone receives the Advantage price on all of their orders. Marketing Executives who have 100 points in personal volume (PV) each month will also qualify for the Fast Start and Product Rebate programs regardless of their enrolment status on the AC100 program.

Which payment methods can I use?

The following payment methods are available:

- Credit Card (Visa, MasterCard, or JCB)
- DCs may offer additional payment methods. Please check with your local DC.

How do I get my product?

- Orders placed with a pick up delivery option must be placed in advance by phone, fax, mail, or online.
- Orders will be available for pick up at the chosen location within 24 hours of the order date. Pick up hours are from 8:30 AM – 5 PM Monday thru Friday.

Pick up locations are:

Depok Jl. Delima I Rt. 07/03 Curug - Sawangan	Halim Perdana Kusuma Jl. Sarbini 1/25 Jakarta Timur
Tangerang Jl. Empu Panuluh Raya 55 Tangerang	Bogor - West Java Jl. Palayu V No. 70/139 Bogor - West Java
Bekasi Jl. Borobudur Raya Blok E2 / 12 Bekasi Timur 17111	Jakarta – FL HQ & warehouse Jl. Danau Sunter Utara C1 / 7A. Sunter Jakarta Utara 14350
Ciledug - South Jakarta Peru Ruko Mahkota Simprug no. 3 ^a Ciledug - Tangerang	

- All orders will delivered by FICC. The estimated delivery time is 5-6 days.

How do I get paid?

Direct Deposit is the quickest, most convenient and most secure option available. Please follow one of these steps to enroll:

- Visit www.freelife.com: Log in using your personal email address and password and go to My Account. Select My Tools, and then select Maintain Direct Deposit.
- Fill out and submit the Direct Deposit enrollment form and fax or mail it to FreeLife at the details above.
- Checks will be available for those who prefer not to sign up for direct deposit. Checks will be picked up at the FreeLife office each month
- A data processing fee of 1% of the total commissions earned is charged for the processing of monthly commissions.
- FreeLife will not issue checks/Direct Deposits below Rp. 105,000.

How do I enrol others?

- You may enrol anyone who meets the requirements to do business in your country or any other country where FreeLife does business in a number of ways:
 - Sign up your prospect through the My Account section of your Freelifelife.com website.
 - Send your prospect to your personalised FreeLife site where they can apply themselves.
 - Ask your prospect to call our friendly Customer Care department and sign up. Remember to give them your ID number!
 - Ask your prospect to fill out a Marketing Executive Application and Agreement and fax or mail it to the details above.

Other Information

- FreeLife products should not be publicly displayed or sold in a retail establishment.

Contact information

Contact FreeLife International's Customer Care Team:

Email: csindonesia@FreeLife.com

Phone: 01-017-617-3115-7070

Fax: 1-017-617-3890-8778

Mail: **PT FREELIFE INTERNATIONAL INDONESIA**

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